

Quick Guide for Activating Licenses

XProtect® Enterprise 2016, XProtect® Professional 2016,
XProtect® Express 2016, XProtect® Essential 2016



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Before you start

Trial mode

You are welcome to try out any of our XProtect VMS products for 30 days for free. You can download our products via the XProtect Professional VMS Products installer which you can find in our download section on the Milestone website at <http://www.milestonesys.com/XProtect-Free-Software-Download/>.

The XProtect Professional VMS Products installer offers you a 30-day trial period to use XProtect Essential, XProtect Express, XProtect Professional or XProtect Enterprise. To select a **product**, download the XProtect Professional VMS Products installer and select one of the above-mentioned products after you launch the Management Application for the first time.

Once the 30-day trial period has passed, you must purchase the software and activate the license for the software to keep the system running. Your system saves your configuration, and any recordings stored in the trial version are not deleted.

Purchase

When you have installed the various XProtect VMS components, the surveillance system initially runs in "trial mode" for 30 days. You must purchase and activate your license before the end of the trial period in order to ensure that you have a continuously working system.

When you purchase an XProtect VMS, you receive a license file (.lic) which includes a Software License Code (SLC). Use this license file when you install your system or when your trial period expires. Before you activate your license, you must add the Software License Code (SLC) to your Software Registration Account within My Milestone. (If you do not already have a My Milestone account, you must create one.)

When you have logged into My Milestone, go to the Software Registration section of the website, select **Add SLC**, type in the SLC, and click **Save**.

The screenshot shows the Milestone Software Registration interface. The top navigation bar includes the Milestone logo and tabs for 'Software Registration' and 'Customer Dashboard'. Below the navigation bar is a row of six blue buttons with white icons: 'Active SLCs' (key icon), 'Group Administration' (people icon), 'Upcoming SUP Renewals' (refresh icon), 'Upgraded SLCs' (key icon), 'Add SLC' (key icon with a plus sign, circled in red), and 'MIP Plug-in Licenses' (puzzle piece icon). Below this row is the 'Software Registration' section, which contains a table with two columns: 'SLC' and 'Product Info'. The table has one row with the SLC '7A6-A00E-D0C5' and Product Info 'XProtect Enterprise XPETL/86'. Below the table is a form titled 'Add new SLC' with a text input field for 'Add SLC' and a checkbox for 'Only visible to me'. The form also includes 'Save' and 'Cancel' buttons.

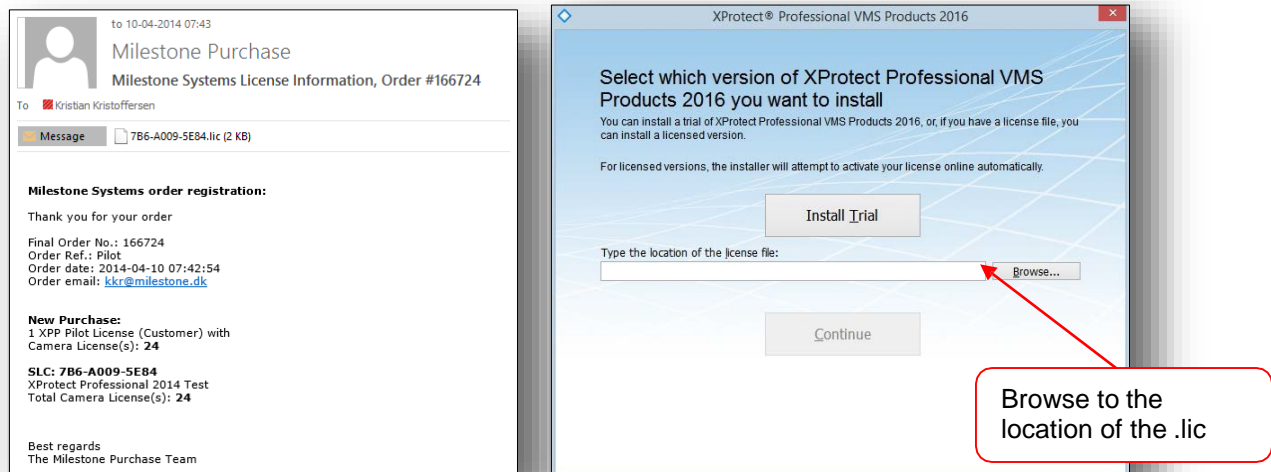
SLC	Product Info
7A6-A00E-D0C5	XProtect Enterprise XPETL/86

Add new SLC

Add SLC

Only visible to me ☐

Milestone recommends that you save the .lic file to your computer, preferably to the desktop so that you can easily locate the file when you browse for it. When you initially run the XProtect Professional VMS Products installer, do the following to install the product without first running the trial version:

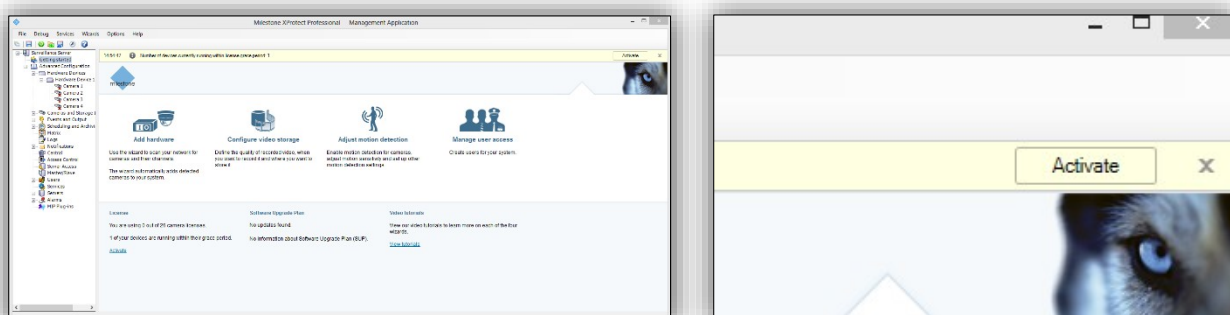


In the illustrations above, the first picture shows your order confirmation with your license for the VMS system attached. Save this to your computer. The second picture shows the installation screen. Instead of installing the software as a trial version, click **Browse** in the bottom corner and locate the license file you saved on your computer. If you have installed the software as a trial version, run the Management Application, select **File > Import License** and browse to the .lic file.

Once you have done this, you have correctly licensed the VMS. You can add as many cameras/device channels as you have purchased licenses for. When you have added the cameras to the system, either through the **Automatic Configuration Wizard** or the **Add Hardware Wizard**, you must activate these cameras as well if you use XProtect® Enterprise 2016 or XProtect® Professional 2016. XProtect® Express 2016 and XProtect® Essential 2016 come with pre-activated camera licenses. You can activate camera licenses online or offline.

Online activation

To perform online activation, make sure that your system is connected to the Internet. Select **Activate** to activate your license. The camera is now licensed correctly. Use this process to activate cameras each time you add a new device



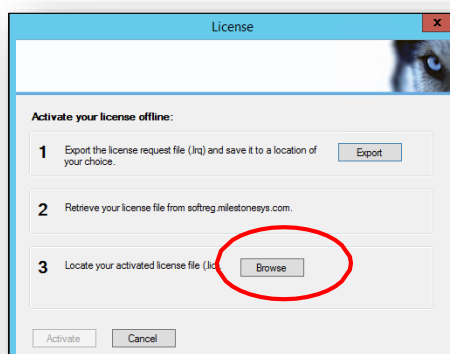
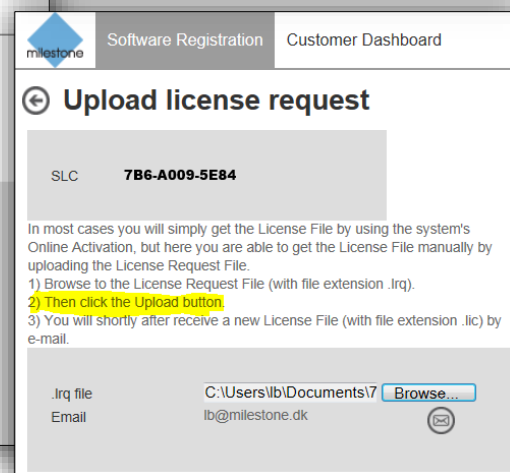
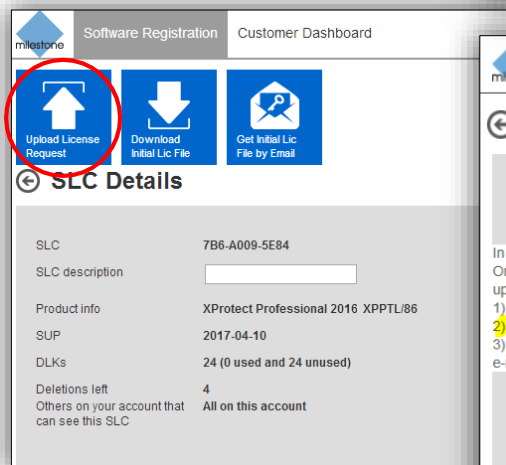
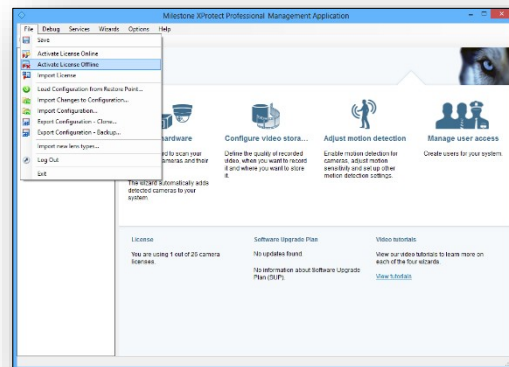
Note that:

- You cannot add more cameras than the license allows and use them in a 30-day trial version. On a system, you can use only the maximum number of cameras registered with the license.
- You must activate the license after you have performed a software upgrade or service release upgrade (a, b, c, and so on) and when you add or remove a device.

Offline activation

If the system is not connected to the Internet, you must activate licenses offline after you have added your devices.

- To do this, go to **File > Activate License Offline**. Follow the instructions in the dialog box.
- First, save an .lrq (license request) file on your computer.
- Then, log in to the Milestone Software Registration via My Milestone on www.milestonesys.com.
- Select **Upload License Request**, browse to find your saved .lrq file, click to upload the .lrq file, and click the email icon to receive the updated .lic file via email.



- Finally, import the new .lic to your system by clicking **Browse** in the dialog box, and then clicking **Activate**. Your Milestone VMS is now successfully licensed.

About Milestone Systems

Milestone Systems is a global industry leader in open platform IP video management software, founded in 1998 and now operating as a stand-alone company in the Canon Group. Milestone technology is easy to manage, reliable and proven in thousands of customer installations, providing flexible choices in network hardware and integrations with other systems. Sold through partners in more than 100 countries, Milestone solutions help organizations to manage risks, protect people and assets, optimize processes and reduce costs. For more information, visit www.milestonesys.com

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