

## Stronger Together: Zenitel and Software House

# An integration that unifies voice communications for security and event management

Enhanced integration between the Software House C-CURE 9000 Security and Event Management Solution and Zenitel's ICX-AlphaCom gives users and security teams an integrated platform for access control and intelligent communications.

It combines the power of an event management system with the crystal-clear, bidirectional audio of Zenitel's intelligent intercom solutions and empowers security teams with complete situational awareness.

### Security teams now have:

- The ability to speak, listen, and record audio and video
- Optimized processes and improved response time.
- Easy management of unmanned entrances, secure areas, and incoming emergency calls
- Immediate access to audio recordings
- The ability to quickly associate access control, audio, and video events for all security reporting and compliance needs.



Software House

# An Integrated Platform for Security Event Management and Intelligent Communications

Crystal clear audio communication in any environment provides another layer of safety and security that a silent security system cannot. The long-standing partnership between Zenitel and Software House continues to bring innovation to C-CURE 9000 customers, incorporating device auto-discovery, audio recording, and easy door opening into the existing integration. These enhancements ensure security operators have the information they need to make quick and accurate decisions and create a safe environment.

**Key integration features include:**



## Integrated Audio Recording

Answer an incoming call and record the video and the audio\*

\*Requires C-CURE 9000 2.8 or later



## Situational Awareness

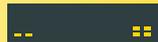
Operators have both audio and visual verification of a visitor before granting access through integrated door opening commands.



## Compliance Tools

Searchable history reporting and easy access to call events for future investigation and compliance reporting.

ICX-AlphaCom



Software House



## Clear Audio

High-definition voice combines with background noise cancellation for clear conversation and voice messages in any environment.



## Ease of Use

Accept call requests and make calls directly from C-CURE 9000



## Status Updates

See the status of ICX-AlphaCom connected devices in the C-CURE 9000 user interface





## Audio Gives Security Teams a Stronger Voice

### C•CURE 9000 Security + Event Management

C•CURE 9000 is one of the industry's most powerful security management system providing 24x7 mission critical security and safety protection for people, buildings, and assets. It provides a standard approach to physical access authorization throughout all your buildings, regardless of age, layout or location that users can access on a workstation, laptop or mobile device.

How do you manage unknown visitors, guests and vendors? With the ability to hear, be heard, and be understood, in every situation.

Clear communication is critical to deciding who should have access to your facility and when.

Intelligent communication between systems enhances the features of both, maximizing the value of the technology investment and increasing ROI. Integrating audio with access control creates an intelligent and interactive system that allows for an informed response, by providing real-time situation awareness. Post event, it supports forensics and investigations to mitigate future security incidents.

### Zenitel's ICX-AlphaCom Communication Platform

**ICX-AlphaCom**

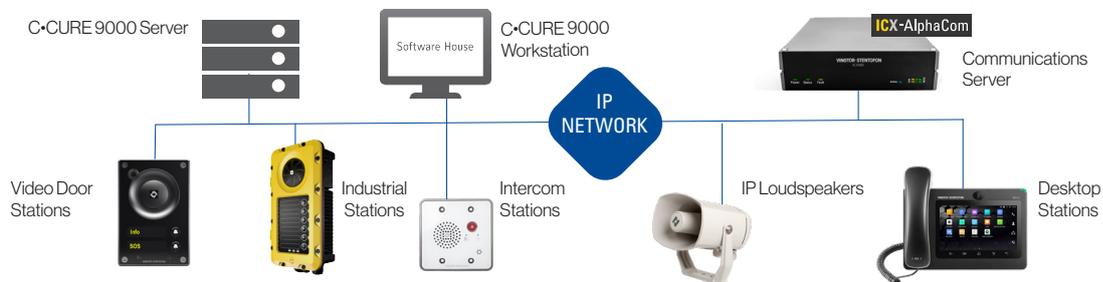
Zenitel's scalable, server-based platform enables advanced communication management, integrated with security applications.



# C·CURE 9000 System Integration Features

Features:	ICX-AlphaCom
Auto-discovery of Zenitel devices and storage of them in the C-Cure 9000 database	✓
Audio/video Intercom stations displayed in graphical maps/system overviews	✓
Station/system status indicated in system/graphical maps (offline, idle, call request, in-call, fault)	✓
Associate cameras with intercom stations	✓
Associate doors with intercom stations	✓
Call requests are shown in a call request list	✓
Pending calls/Call queue	✓
Accept call requests and make calls directly from C-Cure 9000	✓
End/cancel calls in C-Cure 9000	✓
Record audio and associated video when in-call	✓
Open the door from the operator intercom station by pressing digit 6 during a conversation	✓
Open the door from C-Cure 9000	✓
Events in other subsystems can be linked to actions in ICX-AlphaCom, for example, send an automated message to IP speakers when the intrusion system is triggered	✓
Playback audio and video from VS-Recorder from C-Cure 9000	✓

The Software House license is available from Software House under product code CC9000-AlphaCom. ICX requires the presence of the appropriate API/OPC license



## Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.