



## **Integrations:** Unified Security Solutions

# Communicate quickly and easily, with Milestone XProtect®

- Best-in-class partnership combines Zenitel's crystal-clear audio with Milestone's flexible, open-platform video management.
- Complete situational awareness via simultaneous live audio and video, managed directly from XProtect, will mitigate security risks and enable better decision making and faster response times.
- A 360-Degree View: Multiple video streams displayed during critical conversations create a complete picture of the caller and their surroundings.
- Integration options accommodate small systems to enterprise, scaling over time as security requirements evolve
- Intelligent Communication ensures that users can hear, be heard, and be understood in any situation, providing a voice to Milestone's Video Management System.



# Integrated Communications

## At Your Fingertips

Intelligent Communication is driven by Intelligent Integration. With the open XProtect® video management platform, audio becomes intelligent by seamlessly integrating voice communications in your video management workflow.



### Improved accountability

Record and replay SIP conversations and video streams, and log events



### Verify visitor identity

Provide dual identity verification through both visual and audio communication.



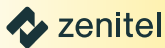
### Enhanced Situational Awareness

Listen in on audio and view video from Zenitel devices



### Manage waiting calls

Easily view calls waiting to be answered and their associated video from within XProtect Smart Client.



IC-EDGE

ICX-AlphaCom



### Grant Access

Customizable function buttons allow door opening and other actions from within XProtect Smart Client.



### Quick and appropriate action

Events on Zenitel devices can be used to trigger event and alarms that security personnel respond to



### Supervise and monitor

See and verify the status of each intercom device.



### Quick and Easy Set-up

Auto-discovery of audio and video devices saves time and money



### Immediate response

Broadcast audio directly from Smart Client to Zenitel devices to respond quickly to security threats





## Advantages of the integrations with Xprotect®:

- Intuitive user interface enables easy call queue management and one-click connection of calls directly from XProtect Smart Client.
- Linkage of multiple video streams with live intercom calls provides enhanced video monitoring and communication to exterior entrances and interior secure doors.
- Association of cameras with intercom stations provides complete situational awareness while communicating with visitors, vendors, and staff
- Quick and easy set-up: All Zenitel devices, inputs and outputs are auto-discovered and added to the system tree.
- View and record high-definition video from Zenitel's TCIV+ video intercom.
- Listen-in, broadcast and record audio from Zenitel devices



## Zenitel's ICX-AlphaCom Communication Platform

**IC-EDGE** This serverless communication system delivers seamless integration, unrivaled audio quality and ease of use, right out of the box.

### **ICX-AlphaCom**

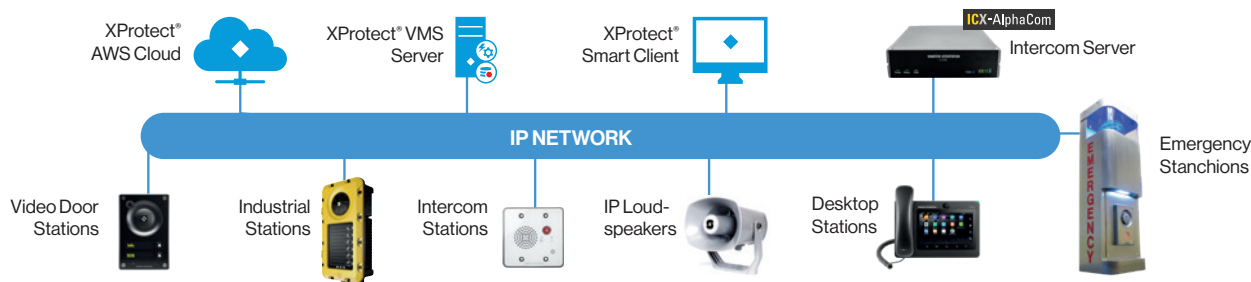
Zenitel's scalable, server-based platform enables advanced communication management, integrated with security applications.



# Xprotect® System Integration Features

Discovery and configuration	
Auto-discovery of Zenitel audio and video devices	✓
Registration of Zenitel audio and video devices in system tree, log server, recorder	✓
Zenitel audio and video devices in Maps view	✓
Zenitel devices camera, microphone, speaker, IO's listed in system tree and Maps view	✓
Associate external cameras with intercom stations	✓
Video and Audio features	
Video live stream, manual/event based recording, playback	✓
Audio live stream/listen-in, manual/event based recording, playback	✓
Issue audio messages from SmartClient to Zenitel devices	✓
Audio recording of SIP calls	✓
Other	
Door release/output control in SmartClient	✓
Door release from intercom master station (usually by pressing 6)	✓
Customizable event triggers in Milestone Event server based on device call events, IO triggering	✓
Reports and log file for station events (calls/call button push, input triggered, output triggered, etc)	✓
Incoming intercom events maximizes the Smartclient	✓
Intercom events can create notifications in Alarm Manager	✓

Call handling features using Zenitel plug-in	IC-EDGE plug-in	ICX-AlphaCom plug-in
Additional licenses required	✗	Zenitel API license depending on system and number of stations.
Call requests displayed in SmartClient	✓	✓
Pending calls/Call queue displayed in SmartClient	✓	✓
Prioritized call queue displayed in SmartClient	✗	✓
Answer call requests in SmartClient	✗	✓
End/cancel calls in SmartClient	✓	✓
Initiate calls to individual intercom stations from SmartClient	✓	✓
Customizable button-set in call monitor (Open door, transfer call, etc)	✗	✓



## Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.